

## **RESIDENTIAL RATES**<sup>1</sup>

High Speed Internet <sup>2</sup>			
Charter Member: 1Gbps Tier (1Gbps/1Gbps)		\$49.95	
25Mbps Tier (25Mbps/25Mbps)		\$39.95	
1Gbps Tier (1Gbps/1Gbps)		\$99.95	
Wirelss Gateway AC		\$8.95	
Telephone Services <sup>3</sup>			
Home Phone (calling features & unlimited local)		\$25.00	
Upgrade to Unlimited long distance calling⁴		\$3.00	
SOHO Package (alt. numbers & call notify)		\$5.00	
Additional Line (calling features & unlimited local) <sup>5</sup>		\$25.00	
Subscriber Line Charge (per line)		\$6.50	
Long Distance (per minute)		\$0.05	
Port Number (one time fee)		\$5.00	
Premium Directory Listing			
Non-Published and Non-listed Listing		\$5.50	
Non-Listed Listing Only		\$5.50	
Additional Listing		\$5.50	
Home Phone Calling Features			
Account Portal Access	Calling Line ID Delivery	/	
Voice Mailbox	Calling Line Name Delivery		
Mailbox Management (Account Portal)	Call Transfer		
Voice Message Notification	Three-Way Call		
Voice Message to Email	Call Forwarding (Always, Busy, No Answer, Not Reachable, Remote Access)		
Call Waiting	Hunt Group		
Selective Call Acceptance	Anonymous Call Rejection		
Selective Call Rejection	Automatic Callback	Automatic Callback	

Email Boxes <sup>8</sup>	
1 Hosted NextLight Mail Box	Included
Additional Hosted NextLight Mail Box (each)	\$2.95
Hosted Microsoft Exchange Email Boxes (each)	\$10.95
25M Bundle	
25Mbps Internet & Home Phone	\$64.95
Add Unlimited long distance	\$3.00
1G Bundle	
1Gbps Internet & Home Phone	\$124.95
Charter Member 1Gbps Internet & Home Phone	\$74.95
Add Unlimited long distance	\$3.00
Installation, Repair, & Other Non-Recurring Charges	
Standard Install - Prewired <sup>6</sup>	\$39.95
Standard Install - Unwired <sup>6</sup>	\$49.95
Hourly Service Rate <sup>9</sup>	\$49.95
Additional Outlet	\$73.25
NSF Check Fee	\$25.00
Reactivation Fee	\$35.00
Unreturned/ Damaged Equipment	Replacement Cost
Optional Recurring Charges	
Paper Bill (Paper-less is free)	\$2.00

All rates are subject to change. Applicable fees and taxes apply and are in addition to these rates.

- 1 These rates apply to services provided at a residence and used in a residential manner, subject to LPC Acceptable Use Policies. Fees are monthly recurring except where noted.
- <sup>2</sup> Internet packages include 1 email box upon customer request. Static IP addresses are not offered on residential liters. Residential Internet service is limited to a single 1Gbps port connection per household.
- <sup>3</sup> Residential phone service requires active subscription to an LPC Internet service. Maximum of 4 lines per household.

Call Return

**Priority Alert** 

Do Not Disturb

Last Number Redial

- 4 Unlimited long distance to all 50 states and Canada. LPC reserves the right to terminate long distance services if usage exceeds what LPC determines to be normal and ordinary standards of voice use.
- <sup>5</sup> Home Phone required on the primary line to subscribe to an Additional Line.
- <sup>6</sup> These fees will be waived during initial build-out. Standard install charges include 1 Internet outlet and 1 phone jack. Customers who do not keep their service for at least 30 days after exterior and/or interior install takes place forfeit their first month's service fee.
- <sup>7</sup> Standard install fees do not include wall fish.

Speed Dial 8

CommPilot Express

Simultaneous Ring Personal

Sequential Ring

- <sup>8</sup> Email boxes are 25GB, POP or IMAP connections, Microsoft Outlook integration, and include anti-spam and anti-virus.
- <sup>9</sup> Custom Install Hourly Rate recovers the cost of 1 (one) technician and vehicle. Any required materials are additional. 1 hour minimum.







Sign up within three months of NextLight<sup>TM</sup> reaching your house to receive our fastest residential Internet service at an unprecedented price.

## **After joining, Charter Members:**

Will get a 1 gigabit upload and download speed (that's 1,000 megs!) for only \$49.95 a month. Will be allowed to carry the rate with them if they move, to a new address is in Longmont. Will be able to transfer the rate to someone purchasing their home.

## **How to Sign Up**

Residents who are interested in becoming part of Longmont's first community-owned Internet service should call Longmont Power & Communications at 303.651.8386. NextLight is being rolled out in phases as network construction activity proceeds. The current schedule for service availability can be found at www.longmontcolorado.gov/nextlight.

\*Subject to current terms and conditions of the NextLight™ Charter Member Program

